

MISSION, VISION AND VALUES STATEMENT

MISSION

To consistently provide high quality maintenance of the City's public works infrastructure in a fiscally and environmentally responsible manner while providing exceptional customer service and preserving and enhancing the quality of life and public safety.

VISION

To be a department that continually explores new and creative methods of meeting our future challenges while creating opportunities for our employees to reach their full potential.

VALUES

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| Integrity | We are dedicated to open and honest communication and ethical actions. |
| Respect | We treat everyone with dignity and equality with thoughtful consideration to each other's differences and opinions. |
| Excellence | We exemplify commitment, innovation, responsiveness and teamwork. |
| Accountability | We take responsibility and ownership for our actions and their results. |
| Professionalism | We demonstrate high standards of performance with a positive attitude, courtesy and respect. |

WELCOME FROM THE DIRECTOR OF PUBLIC WORKS

Thank you for visiting the City of Encinitas Public Works Department home page. The Public Works professionals in our Department are dedicated to providing quality maintenance and operations of the city's public works infrastructure.

The Public Works Department provides a wide variety of services to the residents of the City including: provision of potable water to over 38,000 customers through the San Dieguito Water District, sanitary sewer maintenance of 128 miles sewer lines in the Encinitas and Cardiff Sanitary Divisions service areas, street and public right-of-way maintenance for 189 miles of city-maintained streets, on-going maintenance of City-owned facilities including the Civic Center, Public Works facility and the Encinitas Library as well all fire stations, maintenance of all storm drain related facilities to insure compliance with all clean water laws, maintenance of the City's over 100 vehicle fleet and management of the City's solid waste, recycling and household hazardous waste programs and contracts.

Your Public Works department is here to serve you. We are committed to providing exceptional customer service. The links available through this web page are included to provide you additional information about us. To request service on-line or suggest how we might improve our home page, please click here: [customer request form](#). If you need additional assistance, please feel free to call us at (760) 633-2840.

Thank you for visiting the Public Works home page. We look forward to serving you.

Sincerely,
Larry Watt

Director of Public Works